

## Observation grid of nonverbal behaviors during fg

The observation grid is an important tool to help assistant moderator; in fact with this tool he/her can collect all the elements that his/her recorder cannot memorize: the nonverbal behaviors as gestures, posture, especial looks and so on.

Therefore the assistant moderator at the same time: must use the recorder and must take notes of each participant interventions

Because taking note of the behavior of participants is fundamental for the FG success, we prepared a simple and easy grid.

We advise that is appropriate to give each participant a number with which is possible identify him during the transcription of the interventions.

This is the grid but you can change it as you wish.

- **Before the beginning briefly you describe the feel of the group.**
- **Then you take note of basic attitude of each participant in following areas and make a note if there are changes during the meeting and when they appear.**

### A Social and emotional area

**A1** He/she is a collaborating person. He/she accepts positively the comments of others about his/her topics. He/she listens to. **J**

**A2** He/she is distracted when the others are speaking. **K**

**A3** He/she obstructs, he/she banter, he/she is aggressive. **L**

### B Task area

**B1** He/she expresses opinions; he/she makes observations in a respectful and polite. **J**

**B2.** He/she doesn't often intervene; he/she has a few ideas. **K**

**B3.** He/she intervenes out of the context. He/she polemizes. **L**

- **During interventions**

Note when a participant moves and changes his/her place.

During the note it is good writing, near the synthesis of the intervention the nonverbal behaviors too: the posture, the amount of the gestures, the pitch of voice, the speed of speech, the long pauses, the babbles and so on. At the end of intervention a brief opinion on sincerity, enthusiasm, participation is welcome. You can use following small colored faces too: **J K L**

**ANNEX 6. Observation grid**– L'essenziale è invisibile agli occhi – INV – 2012-3660/001 001

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